



Client Satisfaction Survey

Please take a moment to fill out and return this survey so that UCAN may better serve your needs in the future.

Name (optional): _____

1. How would you rate the level of politeness of the UCAN client advocate?

- Excellent Above Average Average Below Average Poor

2. How would you rate the level of helpfulness of the UCAN client advocate?

- Excellent Above Average Average Below Average Poor

3. How would you rate the UCAN client advocate’s knowledge of the information?

- Excellent Above Average Average Below Average Poor

4. If you contacted UCAN by email or had to leave a voicemail message, how would you rate our response time?

- Excellent Above Average Average Below Average Poor

5. How would you rate the over all service provided to you by UCAN?

- Excellent Above Average Average Below Average Poor

Thank you for your time. Any additional comments are welcome:

Please return this survey to UCAN at your earliest convenience:

1061 Main St., Banco Park #6

N. Huntingdon, PA 15642

Fax #: 1-877-895-7577

Email: info@ucan.net